

Postini SPAM Filtering launched August 27, 2003.

You will receive a Welcome Message from the Postini SPAM center.

Please make sure that you check the Postini SPAM center and see how the SPAM filtering is working for you. You can change various settings, etc. and get a feel for how the product works.

<http://login.postini.com>

If you do not respond to the Welcome Message, you will receive an email reminder.

This is a reminder to check your Postini message center to review SPAM that is quarantined and if necessary, adjust your SPAM settings.

You can use the URL below to login to your message center.

Your login will be your full email address and the password will be your email password.

<http://login.postini.com>

Frequently Asked Questions (FAQs)

When does Postini send an email notifying me that I have messages quarantined?

The messages go out when you get your first quarantined email and thereafter periodically. Messages are not sent out for each quarantined item since that would flood the email system with a message quantity equivalent to the original SPAM. Some have more than 100 messages a day quarantined!

I had a message quarantined recently that had gotten through before. Why?

The rules used by Postini evolve and are based upon many factors. The best thing to do is to add email addresses to your approved sender list if you are concerned about them being blocked. You can also adjust your SPAM settings to be more or less restrictive.

You will receive an email from the Postini SPAM center when a Potential Virus is detected.

Registered: Message

From: "Concord Public Schools Support" <postinisupport@colonial.net>

Subject: Concord Public Schools Detected Potential Virus

Dear xxxxx@colonial.net, (Your email address)

Concord Public Schools's virus protection service has detected a potential email virus. This suspicious message has been quarantined in your Concord Public Schools Message Center:

From: "Tom & Kathy" <tomandkathy@attbi.com>
Subject: This past Sunday's tournament
Virus: W32/Bugbear.b@MM

You can read the message without infecting your computer.
Click on the link to access your Concord Public Schools Message Center:

<http://login.postini.com/exec/login?email=yourname@colonial.net>

Thank You!
Concord Public Schools

You will receive an email from the Postini SPAM center when Potential Junk Mail is detected.

From: "Concord Public Schools Support" <postinisupport@colonial.net>
Subject: Concord Public Schools Detected Potential Junk Mail

Dear xxxx@colonial.net,
Concord Public Schools's junk mail protection service has detected some suspicious email messages since your last visit and directed them to your Concord Public Schools Message Center.

You can inspect your suspicious email at:<http://login.postini.com/exec/login>

Suspicious email is kept for 14 days, after which it will be automatically deleted. Please visit your Concord Public Schools Message Center to delete unwanted messages and check for valid email.

For help accessing and configuring your Concord Public Schools Message Center:
<http://www.postini.com/services/help.html>

If you have not received the messages:

So you do not inadvertently delete your messages from the Postini Message Center, uncheck "move to trash" and click deliver. That way you can go back if for some reason the mail is not delivered to your First Class account.